



## **VACANCY- REVENUE PROTECTION FIELD OFFICER**

Applications are invited from interested and suitably qualified individuals for the position of **Revenue Protection Field Officer, FortisTCI**, Providenciales, Turks and Caicos Islands.

### **Description**

To ensure the integrity of the Metering Environment and to support the technical requirements of the Customer Service Department.

### **Key Responsibilities**

- Display excellent customer service in a safe, professional and consistent manner.
- Assist with the investigation of revenue protection cases.
- Assist with the examination of meters.
- Recommend service connection upgrades particularly where safety hazards have been identified.
- Recommend and participate in efforts to reduce non-technical losses.
- Coordinate with various departments in order to provide services to customers in a timely manner.
- Conduct Energy Audits in accordance with the Company's policy and procedures.
- Assist with all metering fieldwork as assigned.
- Construct and install Current Transformer (CT) metering services.
- Respond to emergencies and customer faults outside of regular working hours.
- Participate in Renewable Energy Program installations where applicable.
- Conduct thorough inspections of electrical services as required.
- Follow all safety regulations as outlined in accordance with EUSA manual and follow EUSA work procedures.
- Be familiar with FortisTCI Electrical Connection Standards.
- Any other duties as may be assigned.

### **Academic/Technical/Management Experience & Qualifications:**

- Associate's Degree in Electrical Engineering or Engineering Technology.
- Working knowledge of metering systems.
- At least 5 years' experience in utility services or related field.

### **Abilities, Skills, Experience, Aptitude & Judgement:**

- Must possess high ethical standards.
- Police Record should be in good standing.
- Knowledge of country laws and company policies and procedures applicable to illegal use of electricity.
- Knowledge of safety practices and procedures.
- Familiar Mapping systems.
- Goal-oriented and self-motivated to apply needed initiative.
- Ability to work under pressure and in environments that may be adverse.
- Valid Driver's License is required.

**Salary commensurate with experience and qualifications**

**Deadline for submission of applications (inclusive of a cover letter, resume and a FortisTCI application form)  
is**

**Monday November 30, 2021:**

**Mrs. Claudia Munnings**

**Director, Human Resources**

**FortisTCI Limited**

**P. O. Box 132, Providenciales**

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