



VACANCY – REVENUE PROTECTION FIELD OFFICER

Applications are invited from interested and suitably qualified individuals for the position of **Revenue Protection Field Officer, FortisTCI, Providenciales.**

Description

- To ensure the integrity of the Metering Environment and to support the technical requirements of the Customer Service Department.

Main Duties

- Display excellent customer service in a safe, professional and consistent manner.
- Assist with the investigation of revenue protection cases.
- Assist with the examination of meters.
- Recommend service connection upgrades particularly where safety hazards have been identified.
- Recommend and participate in efforts to reduce non-technical losses.
- Coordinate with various departments in order to provide services to customers in a timely manner.
- Conduct Energy Audits in accordance with the Company's policy and procedures.
- Assist with all metering fieldwork as assigned.
- Construct and install Current Transformer (CT) metering services.
- Respond to emergencies and customer faults outside of regular working hours.
- Participate in Renewable Energy Program installations where applicable.
- Conduct thorough inspections of electrical services as required.
- Follow all safety regulations as outlined in accordance with EUSA manual and follow EUSA work procedures.
- Be familiar with FortisTCI Electrical Connection Standards.
- Any other duties as may be assigned.

Academic/Technical/Management Qualifications

- Associate's Degree in Electrical Engineering or Engineering Technology.
- Working knowledge of metering systems.
- At least 5 years' experience in utility services or related field.

Abilities/Skills/Experience

- Must possess high ethical standards.
- Police Record should be in good standing.
- Knowledge of country laws and company policies and procedures applicable to illegal use of electricity.
- Knowledge of safety practices and procedures.
- Familiar Mapping systems.
- Goal-oriented and self-motivated to apply needed initiative.
- Ability to work under pressure and in environments that may be adverse.
- Valid Driver's License is required.

Salary commensurate with experience and qualifications.