FortisTCI Management System Policy Statement

FortisTCI Limited is the public electricity supplier in the Turks and Caicos Islands, and is a subsidiary of Fortis Inc., a leader in the North American regulated electric and gas industry. FortisTCI provides reliable, efficient and cost-effective electricity with proactive stewardship of its assets, and secure and reliable platforms for its business operations, without compromising the safety of its employees, customers, the public, or the environment.

At FortisTCl Limited, we are committed to:

- Complying with all applicable legal, contractual, and other compliance obligations and consideration of stakeholder interests in our company operations.
- Mitigating the effects of service disruptions to critical business activities through business continuity planning and management and by strengthening business process and system resilience.
- Promoting a safe and healthy workplace, including prevention of work-related injury and ill health, occupational health and safety risk reduction, and eliminating hazards where practicable through risk management.
- Protecting the environment, including conserving natural resources through purchasing and materials management based on a life cycle approach.
- Proactive asset stewardship through consideration of the complete life cycle of our generation, transmission and distribution, fleet, information, communication, & operational technology (ICOT), real property, and facility assets to realize and maintain long-term value for our shareholders and customers, and in support of TCI national energy resilience.
- Ensuring that information and intellectual property are protected and secured by providing governance for management, users, and other stakeholders on appropriate use, access, handling, and management of IT resources.
- Providing IT service management that balances service demands and system availability with available resource capacity and cost-to-serve realities and ensuring that the information systems are operating optimally.
- Training all employees and communicating to contractors the requirements of the FortisTCI Management System.

Establishing, implementing, maintaining, and continually improving an integrated management system encompassing all requirements of the latest version of the following ISO standards:

- ISO 22301 Business Continuity Management System (BCMS),
- ISO 14001 Environmental Management System and ISO 45001 Safety Management System (EHSMS),
- ISO 27001 Information Security Management System,
- ISO 20000-1 Information Technology Service Management System, and
- ISO 55001 Asset Management System (AMS).

Consultation, participation and training of workers and their representatives in operational risk management.

Ruth Forbes
President & Chief Executive Officer